Forgot My Password

**Step1:** Go to [https://password.morainepark.edu](https://password.morainepark.edu)

**Step2:** Enter your Network LoginID

**Step3:** Enter the characters displayed on the picture and Click OK.
*(This is a security feature to prevent brute force attacks using computer systems)*

**Step4:** Click “Forgot My Password”
Step 5: Check the “I agree” box and click next.

Step 6: Answer the three questions (created during the profile setup process) and click next.

Note: If you don’t remember the answers you selected, you will need to contact the help desk to have your password reset.

Note: You can optionally check hide my answers for security purposes (recommended if using a public pc).
**Step 7:** Enter and confirm a new password following the password policy and click next.

**Forgot My Password (Maximus T. Wolf)**

Enter new password:

Your new password must comply with the password policy:

- The password must meet the system complexity requirements:
  - Not contain all or part of the user’s account name
  - Contain characters from three of the following four categories:
    - English uppercase characters (A through Z)
    - English lowercase characters (a through z)
    - Numeric (0 through 9)
    - Non-alphabetical characters (such as !, $, #, %)
- The password must meet the password length requirements of the system. The minimum password length is 8.
- The password must meet the password history requirements of the system. The number of passwords to store: 1000.
- The password must meet the password maximum age requirements of the system. Maximum password age: 90.

New password: 

Confirm new password: 

[Next] [Cancel]

**Step 8:** Click “Go back to home page” for more password management options or just close this browser window if finished.

**Forgot My Password (Maximus T. Wolf)**

✅ Your password was successfully reset

Go to home page

**Details**

- Your password was successfully reset.
- Notification was sent to your email.

**Step 9:** Try using your newly set password. If you continue to have problems, contact the Technology Help Line 920-924-3481.