


Topic	Details	Help/Solution
<p>MPTC ACCOUNT</p>	<p>If you have never created your MPTC account or were having issues earlier in the week, there was something wrong on the backend that wasn't allowing anyone to enter their N#. In addition, here are updated directions with coinciding images.</p> <p>High School Zip Code is used during account set up.</p> <p>Passwords – In some cases, we will be able to reset your password. Please be sure to set up your security question so you are able to access this as needed.</p>	<p><a href="#">DIRECTIONS TO OPEN MPTC ACCOUNT</a></p> <p><b>High School Zip Code</b></p> <p><b>Security Question is Needed to Reset your own Password</b></p>
<p>MFA – Multi Factor Authentication</p>	<p>MPTC has instituted Multi Factor Authentication; most schools have completed the form for the IP address (sent to Career Prep Coordinators at the High School) which serves as your second factor while on school grounds. If you need to access Canvas or Banner Self-service from home, you will have to download the MFA app or use your cellphone number to receive a code to login. We also have “keys” that work as the second MFA for students, should you want or need the keys please let us know and we will get them to you.</p> <p>Username will now require the full email.</p> <p>Troubleshooting MFA issues – Try using the links to the right.</p>	<p><b>MFA by location</b></p> <p style="text-align: center;"><u>School</u> Username/Password AND IP Address</p> <p style="text-align: center;"><b>Home or Off School Site</b> Username/Password AND MFA App OR Text Code to Cellphone OR a “Key” provided by MPTC</p> <p><a href="mailto:Username@student.morainepark.edu">Username@student.morainepark.edu</a></p> <p><a href="#">HAVING TROUBLE SIGNING YOU IN MESSAGE – CLICK HERE</a></p> <p><a href="#">HOW DO I SET UP MFA</a></p> <p><a href="#">HOW DO I MANAGE MFA PROFILE</a></p>
<p>Canvas and Banner Login</p>	<p>As dual credit teachers for MPTC, you are considered Affiliates in our system which means you must use the affiliate user links to access CANVAS and BANNER. This is located by scrolling to the bottom of this webpage</p>	<p>CLICK HERE: <a href="https://www.morainepark.edu/login/">https://www.morainepark.edu/login/</a> SCROLL to the BOTTOM of the page to the section that looks like the image below.</p>  <p>Affiliate User Links</p> <ul style="list-style-type: none"> <li>• Canvas</li> <li>• Banner Self-Service</li> </ul>